



SOURCES OF INFORMATION FOR EXPORTERS

U. S. DEPARTMENT OF COMMERCE
213 Court Street, Suite 903
Middletown, CT 06457-3382
Phone: (860) 638-6950
Fax: (860) 638-6970
www.export.gov/connecticut



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CONNECTICUT RESOURCES AND INFORMATION

CONNECTICUT FOREIGN TRADE ZONES

FOREIGN TRADE ZONE 71

Windsor Locks, CT
Grantee: Economic and Industrial Development
Commission of Windsor Locks
Town Office Building 50 Church Street
Windsor Locks, CT 06096
Contact: Dan Carstens
DJCarstens@outlook.com
(860) 306-3214
(860) 627-7619 - Fax

FOREIGN TRADE ZONE 162

North Haven, CT
Grantee: Greater New Haven
Chamber of Commerce
900 Chapel St. 10th Fl.
New Haven, CT 06510
Contact: Garrett Sheehan
gshiehan@gnhcc.com
(203) 787-6735
(203) 782-4329 – Fax

FOREIGN TRADE ZONE 76

Bridgeport, CT
Grantee: Bridgeport Port Authority
City Hall Annex
999 Broad Street, 2nd Fl.
Bridgeport, CT 06604
Contact: Martha Klimas
(203) 576-7090
(203) 576-7817 - Fax
Martha.klimas@bridgeportct.gov

FOREIGN TRADE ZONE 208

New London, CT
Grantee: City of New London
111 Union Street
New London, CT 06320
Contact: Tom Bombria
tbombria@ci.new-london.ct.us
(860) 437-6346

INTERNATIONAL TRADE ORGANIZATIONS IN CONNECTICUT

WESTCONN INTERNATIONAL TRADE ASSOC.

24 East Avenue, #174
New Canaan, CT 06840
webmaster@westonn.org
www.westconn.org

CONNECTICUT INTERNATIONAL TRADE ASSOCIATION (CITA)

1 Center Street
East Granby, CT 06026
Contact: Brenda Pasquarelli
cita@citaonline.org
http://resources.innovationhartford.com/Browse-Resources/Resource-Listing/Resource-Detail/resource_id/3380

CT CHAMBERS AND ASSOCIATIONS ASSISTING INTERNATIONAL TRADE

CONNECTICUT BUSINESS AND INDUSTRY
ASSOCIATION (CBIA)
International Trade Council
350 Church Street
Hartford, CT 06103-2022
(860) 244-1160
(860) 278-8562 - Fax
Contact: Tom Guerra
tom.guerra@cbia.com
www.cbia.com

GREATER HARTFORD CHAMBER OF
COMMERCE
31 Pratt Street, 5th floor
Hartford, CT 06103
(860) 525-4451 x280
(860) 293-2592 - Fax
Contact: Rebecca Nolan
rnolan@metrohartford.com
www.metrohartford.com

GREATER NEW HAVEN CHAMBER OF
COMMERCE
900 Chapel Street—10th Floor
New Haven, CT 06510
Phone (203) 787-6735
Fax (203) 782-4329
info@gnhcc.com
www.gnhcc.com/

CHAMBER OF COMMERCE OF EASTERN
CONNECTICUT
914 Hartford Tpke, Suite 206
Waterford, CT 06385
P: (860) 701-9113
F: (860) 701-9902
Contact: Tony Sheridan
info@chamberect.com
www.chamberect.com

GREATER VALLEY CHAMBER OF COMMERCE
10 Progress Dr.
Shelton, CT 06484
(203) 925-4981
(203) 925-4984 – Fax
Contact: Nancy Gray
info@greatervalleychamber.com
www.greatervalleychamber.com

MIDDLESEX COUNTY CHAMBER OF COMMERCE
393 Main Street
Middletown, CT 06457
(860) 347-6924
(860) 346-1043 – Fax
Contact: Danielle Lee
DSmith@middlesexchamber.com
www.middlesexchamber.com/

STAMFORD CHAMBER OF COMMERCE
733 Summer St.
Stamford, CT 06901
(203) 359-4761
(203) 363-5069 - Fax
Contact: Dan Brace
Stamfordchamber@stamfordchamber.com
www.stamfordchamber.com/

GREATER NORWALK CHAMBER OF COMMERCE
101 East Avenue
Norwalk, Connecticut 06851
P: 203.866.2521, ext.103
Contact: Brian Griffin
bgriffin@norwalkchamberofcommerce.com
www.norwalkchamberofcommerce.com

COUNSELING RESOURCES

EXPORT COUNSELING

U.S. DEPARTMENT OF COMMERCE
EXPORT ASSISTANCE CENTER
213 Court Street, Suite 903
Middletown, CT 06457-3382
(860) 638-6950
(860) 638-6970 - Fax
www.export.gov/connecticut

CT DEPARTMENT OF ECONOMIC AND COMMUNITY
DEVELOPMENT
505 Hudson Street
Hartford, CT 06106
(860) 270-8000
Contact: Ms. Laura Jaworski
Laura.Jaworski@ct.gov
www.ct.gov/ecd

Counseling is available to firms by International Trade Specialists on Federal and State exports programs and services, and international marketing.

OTHER COUNSELING RESOURCES

CT SMALL BUSINESS DEVELOPMENT CENTER
UConn, Office of Economic Development
2100 Hillside Road Unit 1044
Storrs, CT 06269-1044
(860)942-2186
State Director: Joseph Ercolano
joseph.ercolano@uconn.edu
(860)576-5135
Advisor: Denise Whitford
denise.whitford@uconn.edu
www.ctsbdc.com

SMALL BUSINESS ADMINISTRATION (SBA)
Hartford District Office
280 Trumbell St. 2nd Fl.
Hartford, CT 06103
(860) 240-4700
District Director: Anne Hunt
Anne.Hunt@sba.gov
Connecticut@sba.gov
www.sba.gov/ct

FOOD EXPORT USA - NORTHEAST
One Penn Center
1617 JFK Boulevard, Suite 420
Philadelphia, PA 19103
TEL: 215.599.9753
FAX: 215.829.9777
Contact: Apryl King
Email: aking@foodexport.org

SERVICE CORPS OF RETIRED EXECUTIVES (SCORE)

SCORE volunteers are retired business executives who share their experiences and counsel on a range of business disciplines, to include international trade.

Fairfield County SCORE

111 East Ave.

Norwalk, CT 06851

(203) 831-0065

score.fairfieldcounty@gmail.com

www.scorenorwalk.org

Southeast Connecticut SCORE

One Main Street

Old Saybrook, CT 06457

(860) 388-9508

Contact: Margo Weitekamp

scorechapter@gmail.com

www.southeasternscore.org/

New Haven SCORE

20 Church Street

New Haven, CT 06510

(203) 865-7645

rluglio@newhavenscore.com

www.newhavenscore.com

Greater Bridgeport SCORE

230 Park Avenue

Bridgeport, CT 06604

(203) 450-9484

www.greaterbridgeport.score.org.

Greater Hartford SCORE

280 Trumbull St

Hartford, CT 06103

(860) 519-5851

greater.hartford@scorevolunteer.org

www.hartfordscore.org/

Northwest Connecticut SCORE

Northwest Connecticut Chamber of Commerce

333 Kennedy Drive

Torrington, CT 06790

(860) 482-6586

www.nwctscore.org/

score@northwestconnecticut.score.org

Western Connecticut SCORE

155 Deer Hill Avenue

Danbury, CT 06810

(203) 794-1404

westernctscore@westernctscore.com

www.westernctscore.com

Chamber of Commerce of Eastern Connecticut

914 Hartford Tpke, Suite 206

Waterford, CT 06385

(860) 701-9113

Contact: Tony Sheridan

info@chamberect.com

SEMINARS/WEBINARS

The Commerce Department's Middletown Export Assistance Center co-sponsors with other public and private organizations seminars and webinars on international trade and related topics specifically for businesses. You can find a listing of seminars/webinars at <http://www.export.gov/connecticut/> and <http://www.ctexporters.com/>. Contact the Middletown Export Assistance Center at (860) 638-6950.

INTERNATIONAL SERVICE PROVIDERS

FREIGHT FORWARDERS

A.N. DERRINGER, INC.
99 Rainbow Rd. Ste C
East Granby, CT 06026
(860) 653-3450
(860) 653-3711 - Fax
Contact: Steve Sarro
ssarro@anderinger.com
ISFBDL@anderinger.com
<https://www.anderinger.com/>

ATLANTIC CUSTOMS BROKERS
154 State St,
North Haven, CT 06473
(203) 234 6510
Contact: Peter Schlesinger
p_schlesinger@atlanticchb.com
<http://www.atlanticchb.com/>

BTX GLOBAL LOGISTICS
800 Marshall Phelps Rd. Bldg. 2C
Windsor, CT 06095
(860) 298 0022 option #2
(203) 448-3910—Fax
Contact: Michelle Duby
mduby@btxglobal.com
<https://www.btxglobal.com/>

COMMERCE PACKAGING CORPORATION
46 Country Ridge Rd.
305 Wilson Ave.
Norwalk, CT
(203) 838-0304
Contact: Jeffrey Alexander
<https://www.commercepackaging.com/>

DB SCHENKER LOGISTICS INC.
370 U.S. Airports Way
East Granby, CT 06026
(860) 623-4401 (800) 862-2793
(860) 386-7150- Fax
Contact: Dan Regan
dan.regan@dbschenker.com
<https://www.dbschenker.com/usa/>

FEDEX
15022 132nd Ave
Jamaica, NY 11434
(781) 808 1326
Contact: Samuel Chaney
samuel_chaney@ftn.fedex.com
<https://www.fedex.com/en-us/home.html>

KUEHNE & NAGEL INC.
Corporate Dr 1
Bradley International Airport, Suite 100
(860) 687-6606
Contact: Marisa Arceo
marisa.arceo@kuehne-nagel.com
Contact: Jacob Otto
jacob.otto@kuehne-nagel.com
<https://home.kuehne-nagel.com/>

EAST COAST LOGISTICS
319 Ella Grasso Tpke
Windsor, CT 06096
(860) 292 8540
Contact: David McAlmond
dave@goecl.com
<https://www.goecl.com/>

INTERNATIONAL TARIFF MANAGEMENT
127 Scott Road
Waterbury, CT 06705
(203) 757-8777
(203) 757-6003 –Fax
Contact: Jay Charkow
itm@tariffmanagement.com
<https://www.tariffmanagement.com/>

EMO TRANS
920 River St. Suite B
Windsor, CT 06095
(860) 653 9040
Contact: Simon Tooley
simon.tooley@emotrans.com
Contact: Jeff Cournoyer
jeff.cournoyer@emotrans.com
<https://www.emotrans-global.com/>

OCEAN AIR TRANSPORTATION
310 North St.
Windsor Locks, CT 06096
(800) 243 6709
Contact: John Kinney
jkinney@oatinc.com
<http://www.oatinc.com/>

ODYSSEY INTERNATIONAL
39 Old Ridgebury Road
Danbury, CT 06810
(203) 448-3826/3843
Contact: John Nikolich
johnnikolich@odysseylogistics.com
Contact: Carol Parrelli
carolparrelli@odysseylogistics.com
<https://www.odysseylogistics.com/international/odyssey-international/>

PILOT FREIGHT SERVICES
40 International Drive
Windsor, CT 06095
(800) 243 6709
Contact: Gregg Anderson
gregganderson@pilotdelivers.com
<https://www.pilotdelivers.com/>

SEKO LOGISTICS
530E Hayden Station Rd.
Windsor, CT 06095
(860) 688 0669
Contact: Francis Loos
Francis.Loos@sekologistics.com
<https://www.sekologistics.com/us/>

STEVENS GLOBAL LOGISTICS
99 Rainbow Rd. Suite G
East Granby, CT 06026
(860) 844 1000
Contact: Tom Cross
Operations.bdl@stevensglobal.com
<https://www.stevensglobal.com/>

DHL
141 South St.
West Hartford, CT 06110
(860)953 3309
Contact: James Aruilio
james.aruilio@dhl.com
<https://www.dhl.com/en.html>

CEVA LOGISTICS
42 Bradley Park Rd.
East Granby, CT 06026
(860) 658 8100
Contact: Mark Winiarski
mark.winiarski@cevalogistics.com
Contact: Amanda Brockling
Amanda.brockling@cevalogistics.com
<https://www.cevalogistics.com/>

UPS SUPPLY CHAIN SOLUTIONS, INC.
One Choice Road
Windsor Locks, CT 06096
Phone: +1 860 292 1166
Fax: +1 860 627 8778
Air Quotes: UPSBDLOperations@ups.com

POULIN ENTERPRISES INC.
1005 South St.
Suffield, CT 06078
(860) 668 9992
Contact: John Ragno
jr@poulinenterprises.com

PROCOURIER, INC.
25 Hurlbut St.
West Hartford, CT 06110
(860) 953 7777 x16
Contact: Michael Gualtieri
mikeg@pro-courier.com
<https://www.pro-courier.com/>

TEAM AIR WORLDWIDE
1005 South St.
Suffield, CT 06078
(860)386 6586
Contact: Arron Christensen
Arron.christensen@teamww.com

COMMERCIAL PACKAGING

EMO TRANS
920 River St. Suite B
Windsor, CT 06095
(860) 653 9040
Contact: Simon Tooley
simon.tooley@emotrans.com
Contact: Jeff Cournoyer
jeff.cournoyer@emotrans.com
<https://www.emotrans-global.com/>

SEKO LOGISTICS
530E Hayden Station Rd.
Windsor, CT 06095
(860) 688 0669
Contact: Francis Loos
Francis.Loos@sekologistics.com
<https://www.sekologistics.com/us/>

JM RODGERS CO.
99 Rainbow Rd.
East Granby, CT 06026
(860) 653 6002
Contact: Ron Libratore
rlibratore@jmrodgers.com

YAMATO TRANSPORT USA HARTFORD BRANCH
1000 Old County Rd.
East Granby, CT 06026
(860) 654 0690
Contact: Brenda Pasquarelli
bpasquarelli@yamtoamerica.com

NAVIS PACK & SHIP OF BRIDGEPORT
540 Grand St.
Bridgeport, CT 06610
(203) 335-7447
(203) 368-4220 – Fax
Ct1011@gonavis.com
<http://www.gonavis.com/location/home/bridgeport/ct1011>

OCEAN AIR TRANSPORTATION
310 North St.
Windsor Locks, CT 06096
(800) 243 6709
Contact: John Kinney
jkinney@oatinc.com
<http://www.oatinc.com/>

INTERNATIONAL TRADE FINANCE

FULL SERVICE INTERNATIONAL BANKS IN THE CONNECTICUT REGION:

The U.S. Department of Commerce strongly recommends that you use a full service international bank.

BANK OF AMERICA

City Place
185 Asylum St.
Hartford, CT 06103
(860) 251-6925
www.bankofamerica.com

JP MORGAN BANK

Two Corporate Drive, Suite 730
Shelton, CT 06484
**Contact the Global Trade Client
Service team:**
1-800-634-1969
<https://www.chase.com/business-banking/trade-finance>

WEBSTER BANK

200 Executive Blvd South
Southington, CT 06489
(203) 578-2220
Contact: Stephen Dow
sdow@websterbank.com
www.websterbank.com

PEOPLES UNITED BANK

Bridgeport Center
850 Main St.
Bridgeport, CT 06604-4913
Contact: John Bundschuh
(203) 338-4820
john.bundschuh@peoples.com
<https://www.peoples.com/>

KEY BANK

New Haven Main Branch
195 Church Street
New Haven, CT 06510
Telephone: 203-789-2781
Contact: Vincent Celentano
vincent_r_celentano@keybank.com

LIBERTY BANK

315 Main Street
Middletown, CT 06457
(860) 638-2922
Contact:

www.liberty-bank.com

SANTANDER BANK

1010 Farmington Ave
West Hartford, CT 06107
Tel: (860) 570 3287
Contact: Dani Briggs
dbriggs@santander.us
Tel: 212-297-1385
Contact: Nick Massimiano
Nicholas.massimiano@santander.us
<https://www.santanderbank.com/us/>

TD BANK

Connecticut/NY Market
OFFICE: (646) 652-1392
Contact: Andrea Ratay
CICP/ VP / Global Trade Finance
andrea.ratay@td.com
Contact: Leslie Robertson
Senior Relationship Manager
leslie.robertson@td.com

U.S. EXPORT BANK:

EXPORT-IMPORT BANK OF THE UNITED STATES (EXIMBANK)
 Eastern Region Director – Richard Foy
 Export-Import Bank of the United States
 290 Broadway, 13th Floor
 New York, NY. 10007
 Tel (212) 809-2651
 Cell 917-690-2851
 Fax 212-809-2687
 Contact: Richard Foy
Richard.Foy@exim.gov
www.exim.gov

U.S. ASSISTANCE TO AMERICAN INVESTORS:

OVERSEAS PRIVATE INVESTMENT CORPORATION (OPIC)
 1100 New York Ave, N.W.
 Washington, D.C. 20527
 (202) 336-8799 - InfoLine
 (202) 336-7949 - Fax
 (202) 336-8400 – Operator
 General Inquiries: info@opic.gov
 Guide:
https://www.opic.gov/sites/default/files/docs/opic_small_business06.pdf
www.opic.gov/

U.S. ASSISTANCE FOR DOMESTIC EXPORTS TO PRIORITY DEVELOPMENT PROJECTS:

US TRADE & DEV AGENCY
 1000 Wilson Blvd, Suite 1600
 Arlington, VA 22209
 (703) 875-4357
 (703) 997-2392– Fax
[Contact Form](#)

SMALL BUSINESS ADMINISTRATION, Region I

10 Causeway Street Suite 265A
 Boston, MA 02203
 617-565-8416
 Contact: Vacant

Local SBA Resources: [Connecticut](#), [Maine](#), [Massachusetts](#), [New Hampshire](#), [Rhode Island](#), [Vermont](#)

INTERNATIONAL COMPANY PROFILES (ICP)

The U.S. Department of Commerce prepares company profile reports on foreign firms. The reports include an evaluation of the foreign firm, reputation, affiliations, and a range of other activities. For more information, contact our office at (860) 638-6950.

LAW FIRMS WITH FULL INTERNATIONAL CAPABILITIES IN CT REGION:

SHIPMAN & GOODMAN
 One Constitution Plaza
 Hartford, CT 06103-1919
 (860) 251-5353
 Contact: Alfredo Fernandez
afernandez@goodwin.com
<https://www.shipmangoodwin.com/>

ROBINSON & COLE
 280 Trumbull Street
 Hartford, CT 06103
 (860) 275-8292
 Contact: Jeff White
jwhite@rc.com
www.rc.com

EXPORT COMPLIANCE RESOURCES:

SHIPMAN & GOODMAN
One Constitution Plaza
Hartford, CT 06103-1919
(860) 251-5353
Contact: Alfredo Fernandez
afernandez@goodwin.com
<https://www.shipmangoodwin.com/>

WIGGAN & DANA
265 Church St.
New Haven CT 06508
+1 202 800 2473
Contact: Tahlia Townsend
ttownsend@wigginc.com
<https://www.wigginc.com/>

INTERNATIONAL TRANSLATORS AND INTERPRETERS

INTERPRETERS AND TRANSLATORS INC.
A woman and minority owned small business
263 Main Street
Manchester, CT 06042
Office Number: 860.647.0686 x109
Direct Line: 860.730.6149
Contact: Annie Pagano
AnniePagano@ititranslates.com
www.ititranslates.com

INLINGUA
2701 Summer Street
Stamford, CT 06905
(203) 964-0500
Contact: Maurice Sasson
mrsasson@inlinguaprinceton.com
<http://inlinguastamford.com/>

CHINESE INTERPRETERS & TRANSLATOR
93 Vista Way
Bloomfield, CT 06002
(860) 614-1428
Contact: Feng Zhou
feng@chineseinterpreterstranslators.com
www.chinccommunicationsconsultants.com

LANGUAGE LINK CORPORATION
420 East Main Street, Suite 7
Branford, CT 06405
203-415-4205
interpretercoordinator@mylanguagelink.org
<https://www.mylanguagelink.org/>

RDP AGENCY
PO Box 340188
Hartford, CT 06134-0188
(860) 881-8181
(860) 331-8535 – Fax
mail@rdptranslation.com
<http://www.rdptranslation.com/>

WEB DESIGNERS WITH AN INTERNATIONAL FOCUS

(a)SQUARED STUDIO
955 South Main St. B102
Middletown, CT 06457
(860) 685-0741
alex@asquaredstudio.com
www.asquarestudio.com

ZAG INTERACTIVE LLC
20 Western Boulevard
Glastonbury, CT 06033
860.633.4818
sales@zaginteractive.com
<https://www.zaginteractive.com/contact>

PALM TREE BRANDING & WEB DESIGN
236 Margarite Road
Middletown, CT 06547
(888) 830-4769
Contact Form:
<http://palmtreecreative.com/contact>
www.palmtreecreative.com

540 DESIGN STUDIO
330 Railroad Ave.
Greenwich, CT 06836
(203) 321 5435
matt@540designstudio.com
<https://540designstudio.com/>

IMAGE WORKS, LLC
7 Keynote Drive, Suite A
Vernon, CT 06066
(860) 454-0582
(860) 454-0605 – Fax
Contact: Jeffrey Cohen, CMO
JCohen@ImageWorksLLC.com
<http://imageworksllc.com/>

WEB SOLUTIONS, INC.
250 Pomeroy Avenue, Ste. 201
Meriden, CT 06450
(203) 235-7777
(203) 639-9327 – Fax
<https://www.websolutions.com/Contact/>

ANTELOPE WEB
587 Oronoque Road
Milford, Connecticut 06460
(203) 283.7466
Contact Form:
<https://antelopeweb.com/contact-us/>

INSURANCE BROKERS

RISK PROTECTION INTERNATIONAL
500 Ferry Blvd
Stratford, CT 06615
203 380-2400
Contact: Thomas Malloy
tmalloy@riskprotection.com
<http://www.riskprotection.com/>

MERIDIAN FINANCE GROUP
2842 Main Street
Glastonbury, CT 06033
Tel: 860-645-3820
Contact: Jenny Norris
jnorris@meridianfinance.com
www.meridianfinance.com
*Meridian is a strategic partner with the US
Commercial Service and 'E' Award recipient*

EXPORT RISK MANAGEMENT, INC.
225 Taconic Rd
Salisbury, CT 06068
(860) 435-0430
Contact: Carey D. Fiertz
cfiertz@exportrisk.com
www.exportrisk.com

UPS CAPITAL INSURANCE AGENCY, INC.
425 Day Hill Rd
Windsor, CT 06095
(860) 687-2659
Contact: Steven Eisenberg
seisenberg@ups.com
<https://upscapital.com/>

SVENSK & COMPANY
96 Willow Street
Southport, CT 06890-1433
(203) 255-4500 or (203) 434-9589
Contact: Robert Svensk
bob@svenskcompanyinc.com
<http://svenskcompanyinc.com/>

GLOBAL COMMERCIAL CREDIT, LLC.
10 Otis Place, Suite 4A
Boston, MA. 02108
(617) 982-7915
Contact: Pranab Das
pdas@gccrisk.com
<http://www.gccrisk.com/>

EXIM Bank Broker list can be found [here...](#)

GENERAL EXPORTING INFORMATION AND GUIDES

EXPORT REFERENCES

A BASIC GUIDE TO EXPORTING

For American companies, exporting makes more sense now than ever before. Exporting has become a lot easier for companies of every size, including small and medium-sized businesses that may previously have found it challenging.

But exporting is undeniably more complicated than selling domestically. It introduces a lot of new and unfamiliar issues to understand and deal with. A Basic Guide to Exporting deals with these issues head-on. This digital guide provides the information any such company needs to feel confident about selling overseas. Most of the chapters end with real-life examples in the form of Success Stories that prove it can be done.

A Basic Guide to Exporting addresses virtually every issue a company looking to export might face. Numerous sections, charts, lists and definitions throughout this digital guide provide in-depth information and solid advice about the key activities and issues relevant to any prospective exporter, including:

- Getting things rolling
- Delivering your product
- Financial issues
- Overseas activities
- Legal issues

You can view [A Basic Guide To Export](#) here.

TRADE FINANCE GUIDE

The Trade Finance Guide is a concise, simple, and easy-to-understand guide designed to help U.S. small and medium-sized exporters learn quickly how to get paid from their foreign customers in the most effective manner. Find this information here: [Trade Finance Guide](#)

INTERNATIONAL MARKET RESEARCH SOURCES

The U.S. Commercial Service uses Export.gov, the U.S. Government's export portal, as its main online resource for U.S. clients that export their product/services. For market research, trade events, trade leads, and information on how to export, please visit Export.gov.

Export.gov helps U.S. businesses participate in the global marketplace with information on trade events, tariffs and export counseling assistance.

This website includes:

- Overview of market conditions/opportunities in 100 foreign countries;
- A calendar of trade shows and other important trade events domestically and overseas;
- All U.S. Dept. of Commerce export assistance programs and services;
- Links to other export assistance resources of the Federal Government.

EXPORT BASICS

Are you ready to make international sales? *Export Basics* helps you assess your export readiness, understand what you need to know and consider before pursuing an international sales strategy, and, when you are ready, develop and implement your export strategy.

Discover this information at <http://export.gov/exportbasics/index.asp> .

GLOBAL E-COMMERCE TOOLBOX

Toolbox includes information and resources the U.S. Department of Commerce and other U.S. government agencies offer to U.S. businesses interested in using the Internet to increase exports. Go to

<https://www.export.gov/ecommerceguide>

ECOMMERCE EXPORT RESOURCE CENTER

Welcome to the largest collection of cross-border ecommerce resources for U.S. businesses selling through B2C and B2B ecommerce sales channels brought to you by the eCommerce Innovation Lab (EIL). Find this information here:

<https://www.export.gov/eCommerce>

EXPORT-U.COM

Free online export training is what Export-U is all about

Our goal is simply to help you develop export sales. We offer export training webinars, an exporter's resource database, and an export exam to test your international trade knowledge. Export-U is operated by the Georgia District Export Council and the U.S. Export Assistance Center in Atlanta.

Export-U now has three major sections: Webinars, Exporters Resource Database and an Exam. You can find this information here: <https://export-u.com/>

COUNTRY COMMERCIAL GUIDES

The Commercial Service offers a Country Commercial Guide, which provides detailed information on market conditions, sales channels, best prospects, and much more. They are an excellent starting point to find everything you need to know about doing business overseas, detailing 8 important factors to help you decide if a market is right for your product or service. These guides are available free of charge to U.S. companies and students/researchers.

<https://www.export.gov/ccg>

Some U.S. Department of Commerce export resources/services:

INTERNATIONAL PARTNER SEARCH (IPS)

Find qualified overseas sales representatives, agents, distributors, joint venture partners, licensees, franchise or strategic partners for your product. Offered in over 80 countries. Commercial Service officers abroad identify

prospects that have examined your product literature and company information and have expressed an interest in representing your products. Find the link here: <https://www.export.gov/International-Partner-Search>

EXPORT USA

Export USA helps American companies find buyers and distributors for their products and services. The magazine reaches more than a quarter million readers in 178 countries, in print and online. To view the online edition, go to <http://thinkglobal.us/magazine/>

INTERNATIONAL COMPANY PROFILES

Provides background information on the reliability of prospective trading partners. Information provided includes type or organization, year established, size, general reputation, territory covered, sales, product lines, principal owners, financial information and trade references, with recommendation from on-site commercial officers as to suitability as a trading partner. Find this information here: <https://www.export.gov/International-Company-Profile>

EXPORT INFORMATION BY INDUSTRY

Find the latest market intelligence, trade events, and trade leads for your industry. This industry information is updated regularly by our commercial specialists around the world, so make sure to check back for updates on your industry. Select from the industry list below to find the latest market research and trade events. <https://www.export.gov/industries>

INDUSTRY RESOURCE GUIDES

[Aerospace Resource Guide](#) This guide provides a matrix of projected successes of sub-sector exports to over 35 countries as well as country specific information on foreign markets for Aerospace exporters. [Download the Full Guide](#)

[2018 Automotive Resource Guide](#) Welcome to our 2018 Edition of the Automotive Resource Guide: A Reference for U.S. Exporters. This guide provides a matrix of projected successes of sub-sector exports to 22 countries as well as country specific information on foreign markets for automotive exporters. [Download the Full Guide](#)

[Environmental Technologies Resource Guide](#) 2016

[2019 International Healthcare Resource Guide](#) Market Intelligence - Market Data and Statistics

[FAS & USDA Market Research Resources](#)

[2018 Pleasure Boat Resource Guide](#) The guide includes 32 market briefs of the major global markets for recreational marine craft, parts, and accessories. Major global markets include Australia, Brazil, Canada, China, Korea, and Mexico.

[Plastics Materials & Machinery Export Guide 2018](#) The purpose of this guide is to provide market intelligence to support U.S. companies in the plastics industry that are interested in entering new markets with enormous export potential.

Education & Training [Resource Guide 2019](#) This **2019 U.S. Commercial Service Education and Training Services Resource Guide** includes comparable and individual market assessments of countries listed as best prospects for U.S. training and educational services.

GOLD KEY SERVICE

Gold Key Matching Services is offered by the International Trade Administration's U.S. Commercial Service and is a low-cost service for American businesses to expand their global reach by making contacts with foreign firms and potential business partners. This service is custom-tailored for U.S. firms planning to visit a country. The service combines orientation briefings, market research, introductions to potential partners, interpreter service for meetings and assistance in developing a sound market strategy and effective follow-up. Please contact the CT Export Assistance Center in Middletown, CT at 860-638-6950. <https://www.export.gov/Gold-Key-Service>

TRADE PUBLICATIONS

GLOBAL TRADE

The Authority For US Companies Doing Business Globally.

<http://www.globaltrademag.com/>
[GT PodCasts](#)

JOURNAL OF COMMERCE

International shipping and logistics news, analysis, and business intelligence. www.joc.com/

Useful Contact Information

| | | |
|--|--|--|
| Census Bureau Foreign Trade Division | http://www.census.gov/foreign-trade/ | (800) 549-0595 |
| Press #1 AES questions and getting started | askaes@census.gov https://www.census.gov/foreign-trade/aes/ | |
| Press #2 Schedule B Number Classification | eid.scheduleb@census.gov https://www.census.gov/foreign-trade/schedules/b/ | |
| Press #3 Regulatory questions | itmd.askregs@census.gov https://www.census.gov/foreign-trade/regulations/ | |
| Press #5 Outreach, Education and Training | itmd.outreach@census.gov https://www.census.gov/foreign-trade/outreach/international-trade-webinar-series.html | |
| Canadian Customs | contact@cbsa.gc.ca https://www.cbsa-asfc.gc.ca/menu-eng.html https://www.cbsa-asfc.gc.ca/contact/bis-sif-eng.html | 1-204-983-3500 |
| CT Airport Authority/Bradley Cargo | https://bradleyairport.com/learn/cargo/ | (860) 292-2000 |
| CT Department of Agriculture | CTDeptAg@ct.gov https://www.ct.gov/doag/site/default.asp | (860) 713-2500 |
| Copyright Office, Library of Congress, Washington D.C. | https://www.copyright.gov/ | (202) 707-3000 1 (877) 476-0778 (toll free) |
| Connecticut Economic Resource Center, Inc. | https://www.cerc.com/ | (860) 571-7136 |
| CT Export Assistance Center | Office.Middletown@trade.gov https://2016.export.gov/connecticut/index.asp | (860) 638-6950 |
| Intl Trade Administration, Dept. of Commerce | https://www.trade.gov/data.asp | (800) USA-TRADE |
| Export Licensing & Control, Bureau of Industry Standards | ECDOEXS@bis.doc.gov https://www.bis.doc.gov/ https://www.bis.doc.gov/index.php/licensing | (202) 482-4811 |
| Federal Info Hotline | https://www.usa.gov/contact | 1-844-872-4681 |
| Federal Trade Commission | https://www.ftc.gov/ | (877) 382-4357 |
| NAICS Code Assistance, Census Bureau | naics@census.gov https://www.census.gov/eos/www/naics/ | (800) 549-0595 |
| National Passport Information Center | NPIC@state.gov https://travel.state.gov/content/travel/en/contact-us/passports.html | (877) 487-2778 |
| Patent and Trademark Office | usptoinfo@uspto.gov https://www.uspto.gov/about-us/contact-us/e-mail-us https://www.uspto.gov/ | (800) 786-9199 |

| | |
|--|----------------|
| U.S. Customs, Hartford, CT https://www.cbp.gov/contact/ports/hartford | (860) 292-1314 |
| U.S. Customs, New Haven, CT https://www.cbp.gov/contact/ports/new-haven | (203) 773-2040 |
| U.S. Customs Office/Trade https://www.cbp.gov/trade | (877) 227-5511 |

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